

SUBARU BRZ

CAPPED PRICE SERVICING PROGRAM

TERMS & CONDITIONS

Under the Subaru BRZ Capped Price Servicing Program (“Capped Price Servicing Program”) owners of eligible Subaru BRZ vehicles are covered for scheduled servicing during their first 63 months of ownership, or the first 105,000 kilometres (whichever comes first). The Capped Price Servicing Program covers everything required in the manufacturer's scheduled maintenance program as set out in the Warranty and Service Handbook and includes parts, sundries, environmental charges, labour and fluids required but excluding normal wear-and-tear items, such as brake pads, windscreen wipers or tyres.

The following Service Intervals are included as part of the Subaru BRZ Capped Price Servicing Program:

Service Interval	Health Check & Chat¹	A	B	C	D	E	F	G
Time	1 Month	9 Months	18 Months	27 Months	36 Months	45 Months	54 Months	63 Months
Distance	N/A	15,000	30,000	45,000	60,000	75,000	90,000	105,000

1. Free of charge.

The following Terms and Conditions apply to the Capped Price Servicing Program:

1. What cars are covered under the Subaru BRZ Capped Price Servicing Program (“Eligible BRZ’s”)?

All new Model Year 2018-onwards Subaru BRZ models originally purchased from an authorised Subaru retailer (hereafter referred to as “Eligible BRZ’s”) are subject to this Subaru BRZ Capped Price Servicing Program. Please note: For the Capped Price Servicing Program applying to other Subaru models see clause 13 below.

This Capped Price Servicing Program is not available on the following vehicles:

1. Rental vehicles;
2. "Grey import" Subaru branded vehicles (i.e. Subaru vehicles not imported into Australia by Subaru (Aust.) Pty Limited);
3. Privately imported Subaru vehicles.

2. Where can I find the Capped Price applicable to an Eligible BRZ?

Capped Price Servicing Pricing for the first seven (7) scheduled services of all Eligible BRZ’s under the Subaru BRZ Capped Price Servicing Program will be published on our website at: www.subaru.com.au/capped-price-servicing. The published prices represent the maximum price a participating Subaru Service Centre may charge for the relevant service interval on an Eligible BRZ.

3. Will the Capped Price for an Eligible BRZ be subject to change?

No. The published Capped Prices for all Eligible BRZ’s are fixed “maximum” prices and will not change during the Program Period.

4. When does the Subaru BRZ Capped Price Servicing Program Period commence?

The Program Period for each Eligible BRZ commences on the warranty registration date of that Eligible BRZ.

5. When does the Subaru BRZ Capped Price Servicing Program Period expire?

The Program Period will expire upon the first to occur of any of the following three conditions:

- a. The completion of the first seven (7) standard scheduled services on an Eligible BRZ (not counting the 1-month Health Check & Chat); or
- b. The expiry of 66 months from the date of warranty registration of an Eligible BRZ; or
- c. The date upon which an Eligible BRZ has travelled 108,000 kilometres or more.

6. What is covered under the Subaru BRZ Capped Price Servicing Program?

The Subaru BRZ Capped Price Servicing Program covers all items specified under the standard 'Maintenance Schedule' detailed in the Warranty and Service Handbook. This includes inspection and adjustment of all items listed, genuine parts (if specified as a replaceable item), sundries, environmental charges, labour and fluids required for each standard scheduled service. In summary, if an "R" or a "P" appears against the relevant item in the Maintenance Schedule, that item will be included in the capped price. If an "I" appears next to the item, the item will be inspected as part of the Capped Price, however if the item is subsequently determined to require replacement, that item is NOT covered in the Capped Price.

7. What is not covered under the Subaru BRZ Capped Price Servicing Program?

The Subaru BRZ Capped Price Servicing Program only covers standard Schedule Services as listed in the Maintenance Schedule for Normal Driving Conditions. Additional service / repair items which are not itemised within the "Maintenance Schedule for Normal Driving Conditions" or that are deemed to require replacement after an inspection has been conducted are not covered under the Capped Price Servicing Program. Also not covered are items that would void the Subaru New Vehicle Warranty or in respect of which the customer would otherwise normally be charged notwithstanding the terms of the Subaru New Vehicle Warranty. These items are more specifically listed under the headings "**What's Not Covered by the Subaru New Vehicle Warranty**" and "**Items for which a charge may be made**" in the BRZ Warranty & Service Handbook (other than "Servicing and Mechanical Adjustments included as part of the Maintenance Schedule"). These include (unless explicitly stated otherwise in the Maintenance Schedule):

Repairs resulting from:

- Ordinary wear and tear;
- Damage or wear and tear caused by use of the vehicle for a purpose or under road or climatic conditions other than for which it was designed, including racing, rallying, speed trialling, hill climbing or similar activities or competitive events;
- Driver negligence, misuse or abuse, e.g. tampering, disconnection, loading or towing beyond the manufacturer's specifications, or continuing to drive the vehicle after loss of fluids, lubricants, oils, coolants, refrigerants or water;
- Accident, impact, fire, theft, illegal use or malicious damage by a third person;
- Modifications or alterations which have not been approved by the manufacturer, or damage caused by the installation or use of non-genuine parts, accessories, equipment, assemblies or components;
- A failure to have the vehicle serviced in strict accordance with the manufacturer's specifications and recommendations, or a failure to have the vehicle repaired promptly

in accordance with such recommendations following an accident or other damage, or after a defect becomes known or is suspected;

- Use of non-recommended, inappropriate or dirty fuel, oil, fluids, lubricants, coolants, refrigerants or water;
- Any work carried out on the vehicle by a person other than an authorised Subaru Retailer;
- A failure to maintain the vehicle, including its body trim and paintwork, in accordance with the manufacturer's recommendations, or the use of unsuitable agents, e.g., unsuitable cleaning agents;
- Environmental conditions, including acid rain, industrial fall-out, salt, sand, stones, tree sap, bark or leaves, bird, animal or insect droppings or other damage, windstorm, hail, flood, lightening, or other acts of God.
- Wheel alignment, wheel balancing and suspension components;
- Brake lining and clutch components;
- Spark plugs, wiper blades, pollen filters, light bulbs, tyres and batteries;
- Paint, trim and other appearance items.

For more information please refer to the "Maintenance and Service" section in the Owner's Manual as well as the Maintenance Schedule in the Warranty and Service Handbook.

8. What is the due date for each service and when should services be carried out?

The recommended service intervals specified in the vehicle's Warranty and Service Handbook are for the earlier of a given distance or period of time. All Eligible BRZ vehicles should be serviced every 9 months or 15,000 kilometres, **whichever occurs first**. If you don't drive far enough to cover the distance between recommended time-based service intervals your vehicle should still be serviced according to the time period shown on the

schedule in the Warranty and Service Handbook. Conversely, if you travel the distance between recommended kilometre-based service intervals in a period shorter than the recommended time-based intervals, your vehicle should still be serviced according to the recommended kilometre-based intervals shown in the vehicle's Warranty and Service Handbook.

You may claim each service under the Subaru BRZ Capped Price Servicing Program within a nominated number of months or kilometres of the due date for service (for "due date for each service" see the table below). Please note that when the service claim period expires, the next service period will then be available.

Service	Interval	Kilometre Based	Time Based	Note
Claims permitted if either kilometres or time based criteria met				If service parameters are exceeded for a service, move to the next service available.
1-Month Health Check & Chat	1 Month	N/A	1 Month +/- 30 Days	
1st Service - 'A' Service	15,000Kms / 9 Months	15,000Kms +/- 3,000Kms	9 Months +/- 90 Days	
2nd Service - 'B' Service	30,000Kms / 18 Months	30,000Kms +/- 3,000Kms	18 Months +/- 90 Days	
3rd Service - 'C' Service	45,000Kms / 27 Months	45,000Kms +/- 3,000Kms	27 Months +/- 90 Days	
4th Service - 'D' Service	60,000Kms / 36 Months	60,000Kms +/- 3,000Kms	36 Months +/- 90 Days	
5th Service - 'E' Service	75,000Kms / 45 Months	75,000Kms +/- 3,000Kms	45 Months +/- 90 Days	
6th Service - 'F' Service	90,000Kms / 54 Months	90,000Kms +/- 3,000Kms	54 Months +/- 90 Days	
7th Service - 'G' Service	105,000Kms / 63 Months	105,000Kms +/- 3,000Kms	63 Months +/- 90 Days	

Note: Up to a total of seven (7) scheduled services may be claimed (not counting the 1-month Health Check & Chat). No claims are permitted beyond 66 months/108,000kms (whichever occurs first).

It is important to note that if you miss any standard scheduled service, additional work may be identified at the next scheduled service interval which is not included in the Capped Price for the subsequent service.

9. Where can Subaru BRZ Capped Price Servicing Program be carried out?

Servicing under the Subaru BRZ Capped Price Service Program can only be redeemed at participating authorised Subaru Service Centres within Australia. Subaru Australia will list all participating authorised Subaru Service Centres on its website.

You must present your Warranty and Service Handbook at the time of an eligible service to redeem a service under this Capped Price Servicing Program.

10. Transfer of Subaru BRZ Capped Price Servicing Program.

The Subaru BRZ Capped Price Servicing Program runs with the vehicle and is applicable on all Eligible BRZ models regardless of owner unless one of the exclusions set out in section 12 below applies.

11. No credit, refunds or other consideration.

No credit, refund or other consideration is payable to an owner or any other person in respect of an Eligible Vehicle for any services under the Subaru BRZ Capped Price Servicing Program which are not claimed specifically in accordance with Capped Price Servicing Program Terms and Conditions. The Capped Price Servicing Program Terms and Conditions can be found on our website at subaru.com.au.

12. Exclusions.

Rental, privately imported and "grey import" vehicles are not eligible to receive the benefits under the Subaru BRZ Capped Price Servicing Program and additional exclusions may apply.

13. Other Subaru Models

The Subaru BRZ Capped Price Servicing Program is only applicable for the following Eligible Vehicles:

- All new Model Year 2018-onwards Subaru BRZ models originally purchased from an authorised Subaru retailer

Please visit www.subaru.com.au/capped-price-servicing for Capped Price Servicing Programs for other eligible Subaru vehicles.

Full terms and conditions of all Subaru Capped Price Service Programs are located on our website at www.subaru.com.au/capped-price-servicing.