



**SUMMER SERVICE 2024/2025 PROMOTION  
TERMS AND CONDITIONS**

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. The Promoter is Subaru (Aust) Pty Limited (ABN 95 000 312 792) of 4 Burbank Place, Norwest NSW 2153, telephone: 02 8892 9111 ("**Promoter**").
3. Entry is only open to Australian residents aged 18 years or over with a privately-owned Subaru vehicle. For the avoidance of doubt, the vehicle must be registered in the name of the entrant and the vehicle must not be owned or leased by a Government agency, a business or any other commercial entity.
4. Employees (and their immediate families) of the Promoter, participating authorised Subaru Retailers and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1<sup>st</sup> cousin.
5. Entries into the promotion open on 09/12/2024 and close at 11:59pm AEDT on 09/03/2025 ("**Promotional Period**").
6. To enter the promotion, individuals must complete the following steps during the Promotional Period:
  - Book a service and undertake a service on their Subaru vehicle at any Subaru Service Centre nationally ("**Eligible Service**"). Individuals must ensure they have their full name, telephone number, street address (excluding PO Box addresses) and email address attached to their service record to be eligible to receive an entry; and then
  - Visit Subaru.com.au, locate the online entry form, input the requested details and submit the fully completed entry form online. Entrants must ensure that the personal details in their entry form match the details in their service record.
7. Multiple entries permitted, subject to the following: (a) only one (1) entry is permitted per Eligible Service; (b) only one (1) entry is permitted per person per Monthly Draw (defined below); (c) each entry must be submitted in accordance with entry requirements; and (d) only one (1) Monthly Draw prize permitted per person.



8. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
  
9. Incomplete or cancelled services or services with incomplete, indecipherable or illegible service records will be deemed invalid.
  
10. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
  
11. There will be a total of four (4) draws conducted for this Promotion consisting of three (3) monthly prize draws (each a "**Monthly Draw**") and one (1) major prize draw ("**Major Draw**"). Entries into each draw open and close on the dates/times indicated in the table below. All draws will take place at Anisimoff Legal, G13, 3 Amy Close, Wyong NSW 2259 on the dates/times indicated in the table below. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. Winners will be notified by email and by telephone within seven (7) days of the draw and will be published (first initial, surname and postcode) online at [www.subaru.com.au](http://www.subaru.com.au) on the dates indicated in the table below. All non-winning entries in each Monthly Draw will **NOT** be entered into any subsequent Monthly Draw. All entries from each Monthly Draw will be entered into the Major Draw.

Draw	Date Entries Open	Date Entries Close	Date and time of prize draw	Winners published
Monthly Draw 1	09/12/2024	11:59PM AEDT on 08/01/2025	14/01/2025 at 12:00PM AEDT	21/01/2025
Monthly Draw 2	09/01/2025	11:59PM AEDT on 08/02/2025	13/02/2025 at 12:00PM AEDT	20/02/2025
Monthly Draw 3	09/02/2025	11:59PM AEDT on 09/03/2025	13/03/2025 at 12:00PM AEDT	20/03/2025
Major Draw	09/12/2024	11:59PM AEDT on 09/03/2025	13/03/2025 at 12:00PM AEDT	20/03/2025



12. The Promoter's decision is final and no correspondence will be entered into.
13. The first three (3) valid entries drawn from each Monthly Draw will each win a myCoolman 47 Litre Fridge (SAC6110K) valued at \$822.97. For clarity, there will be a total of nine (9) Monthly Draw prizes for the promotion.
14. The first valid entry drawn in the Major Draw will win the Major Prize valued at \$4,322.97, including:
  - \$2,500.00 of Subaru Genuine accessories
  - 1 x myCoolman 47 Litre Fridges (SAC6110K) valued at \$822.97
  - \$1,000 VISA gift card

**("Major Prize")**

15. The Major Prize winner is responsible for any costs associated with installing any accessory (if any).
16. Any ancillary costs associated with redeeming the VISA gift card are not included. Any unused balance of the VISA gift card will not be awarded as cash. Redemption of the VISA gift card is subject to any terms and conditions of the issuer including those specified on the VISA gift card.
17. Subject to the unclaimed prize draw, if for any reason a winner does not take / redeem a prize (or element of a prize) by the time stipulated by the Promoter, then the prize (or element of the prize) will be forfeited.
18. If any prize (or any part of a prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute all or part of that prize with all or part of another prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
19. The total national prize pool value is \$11,729.7.
20. Prizes, or any unused portion of any prize, are not transferable or exchangeable and cannot be taken as cash unless otherwise specified.
21. A draw for any unclaimed prize(s) may take place on 22/04/2025 at 12:00PM AEST at the same place as the original draws, subject to any directions from a regulatory authority. Winner(s), if any,



will be notified by email and by telephone within seven (7) days of the draw and will be published (first initial, surname and postcode) online at [www.subaru.com.au](http://www.subaru.com.au) from 28/04/2025.

22. In the event of war, terrorism, epidemic, pandemic, state of emergency or disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion or suspend or modify a prize, subject to any written directions from a relevant regulatory authority.
23. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, epidemic, pandemic, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
24. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
25. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
26. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking of the Prize.



27. The Promoter collect personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in their Privacy Policy, which can be viewed at [www.subaru.com.au/privacy-policy](http://www.subaru.com.au/privacy-policy). In addition to any use that may be outlined in the Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy).

NSW Authority TP/01510. ACT Permit No. TP24/ 02838. SA Permit No. T24/ 2181.

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For a world *discovered*