



Confidence in Motion

# Subaru Solterra 5 year roadside assistance and club membership

## Terms and Conditions - November 2023

Your Subaru Solterra 5 Year Roadside Assistance and Club Membership to your state Motoring Club is valid for 5 years. By arranging Roadside Assistance, you will be deemed to have accepted the Terms and Conditions. The Subaru Solterra 5 Year Roadside Assistance and Club Membership is subject to the terms and conditions of your relevant state Motoring Club. Subaru respects your privacy. In order to provide you with this offer we will need to pass your personal details onto the relevant state or territory Motoring Club. To receive this benefit the customer must opt into the Subaru Solterra 5 Year Roadside Assistance and Club Membership program at time of vehicle delivery.

If you choose to accept this offer, your state Motoring Club will be in touch with a welcome pack and membership card. To be eligible for this offer, you must supply a valid phone number, driver name, street address and date of birth, and have less than five vehicles already nominated under this program under a single customer name. A Membership to your state Motoring Club will be issued in the name of the purchaser or driver as signed on the Acceptance Form at point of vehicle sale or delivery.

While this offer is specific to your new Subaru, any driver of the vehicle can arrange assistance by calling 13 11 11 and quoting the vehicle registration number. You may be asked to provide an authorisation number during the interim process of setup, please use SUB9002. Your Subaru Roadside Assistance is valid for your Subaru vehicle only and cannot be transferred to any other vehicle. If the vehicle is sold to a private owner prior to the end of the 4th year of the program period, the new owner may opt-in to keep 5 Year Roadside Assistance active for the remainder of the program period by contacting Subaru Australia on 1800 22 66 43.

## Your Privacy and the Motoring Clubs

If you accept the Subaru Solterra 5 Year Roadside Assistance and Club Membership offer, Subaru Australia will provide your Personal Information (as set out in the purchase contract) to the relevant Motoring Club so that they can use, store and disclose it for the purpose of providing you with membership services and for any other related purpose. Please refer to the Privacy Policy of your state or territory Motoring Club (which can be found on their respective websites) for further information on how they deal with the Privacy of your Personal Information. If you wish to access any information that your state or territory Motoring Club holds about you, please contact your state or territory Motoring Club directly. If you do not accept the Subaru Solterra 5 Year Roadside Assistance and Club Membership offer, Subaru Australia will not pass on any of your Personal Information to any of the Motoring Clubs.

## Your Privacy and Subaru Australia

We collect your Personal Information (via our Retailers) primarily for the purpose of administering the manufacturer's warranty that comes with your car and administering Subaru Owner's Program benefits. We may also use your Personal Information to communicate the latest Subaru news, Service information, promotions and/or special invitations to some of our partnership events. Because we respect your privacy, we want you to let us know how you would like us to communicate with you by selecting from the options set out over page. By consenting to us contacting you, you will not only help us keep you informed about Subaru Owner's Program benefits, but also enable us to provide you with other information which may be of interest to you. To provide you with these services and benefits we may share your personal information with our authorised Retailers, related companies and/or other third parties associated with us who are

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bound to protect your privacy. When communicating with you we will always give you the option of opting out from receiving further communications from us.

Subject to the Privacy Act 1988 (Cth) you may contact Subaru Australia to seek access to the information we hold about you. For more information, see our Privacy Policy on [subaru.com.au](http://subaru.com.au) or write to the Privacy Officer, Subaru Australia, PO Box 8311, Norwest NSW 2153 or send an email to [privacy.officer@subaru.com.au](mailto:privacy.officer@subaru.com.au).

### **Policy Benefits**

To view your state Motoring Club's benefits, please visit the link relevant to your local Club:

- Victoria: [www.racv.com.au/](http://www.racv.com.au/)
- Queensland: [www.racq.com.au/](http://www.racq.com.au/)
- New South Wales / Australian Capital Territory: [www.mynrma.com.au/membership/benefits](http://www.mynrma.com.au/membership/benefits)
- South Australia: [www.raa.com.au/entitlements](http://www.raa.com.au/entitlements)
- Western Australia: [www.rac.com.au/entitlements](http://www.rac.com.au/entitlements)
- Tasmania: [www.ract.com.au/en/cars-and-driving/roadside-assistance](http://www.ract.com.au/en/cars-and-driving/roadside-assistance)
- Northern Territory [www.aant.com.au/roadside-assistance](http://www.aant.com.au/roadside-assistance)



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