

Fair Wear and Tear Inspection Guide

Subaru Drivezy™ Condition Reports are available online to inform buyers of the general body condition of vehicles. The condition report is a result of an inspection conducted by a qualified Subaru Drivezy™ Inspector.

The vehicle inspection is based on an external walk around of the vehicle only, no items are removed or disassembled to identify damage, the under body of the vehicle is not inspected during the inspection process and may or may not have existing damage. Unless noted on the road test, vehicle equipment and accessories are not tested for operation during the inspection.

Damage that has occurred during normal use or has happened due to natural ageing of the motor vehicle will be considered as Fair Wear and Tear, Fair Wear and Tear does not adversely affect the value of a vehicle.

For this reason, Fair Wear and Tear damage will not be listed on condition reports and will be excluded from the inspection process.

The below criteria can be used as a guide when determining what is Fair Wear & Tear, damage considered excessive for the age and kilometres of the vehicle will be listed on the condition report.

Definitions:

Chip	Defined as the removal of surface layer or top coat of paint that causes base primer or metal to be exposed
Scratch	An elongated mark in surface layer or top coat of paint that causes base primer or metal to be exposed
Scuffs	Surface marks which have not penetrated the surface layer or top coat of paint
Dent	Depression in a surface caused by a blow or pressure

Subaru Drivezy™ Fair Wear and Tear Condition

Category	Near New, Under 30,000km or < 2 Year Old	Between 30,000km and 100,000km	Between 100,000km and 160,000km	Considerations
Windscreen & Glass	<p>Report all noticeable chips in the direct line of sight of the driver.</p> <p>Report all chips that cannot be repaired</p>	<p>Accept minor cracks and bulls eyes to a maximum size of 10mm and not in the direct line of sight of the driver</p> <p>Report all chips that cannot be repaired</p>		<p>If you cannot determine if a chip is repairable then list the chip as report only</p>
Lights	<p>Report all damage to lights and lenses</p>	<p>Allow minor condensation and pitting as long as there is no lens or housing damage</p> <p>Allow minor scuffing</p>		<p>Some lights may have a build up of condensation due to recent detailing, this will dry naturally and does not need to be listed</p>
Tyres	<p>Report the tyre brand and tread depth measurements of each tyre.</p> <p>Accept: Front and rear pairs with mismatching spare (all tyres to be of the same size and same or greater speed and load ratings as per tyre placard) Minimum of 1.6 mm of tread must be over the entire tyre and not down to the tread wear indicator, reject sidewall damage</p>			<p>Take the tyre tread measurement from the area with the lowest amount of tread</p>
Wheel Trims & Rims	<p>Allow scratches up to 25mm in length and 1mm wide</p> <p>Report all scrapes and gouges</p>	<p>Allow chips, scratches and shallow scrapes or gouges up to a total surface area of 20sqcm</p> <p>Report all deep gouges</p> <p>Report all broken or missing wheel trims</p>	<p>Allow chips, scratches and shallow scrapes or gouges up to a total surface area of 40sqcm</p> <p>Report all deep gouges</p> <p>Report all broken or missing wheel trims</p>	<p>Report damage that you feel is excessive which may affect the sale price of the vehicle.</p>

Category	Near New, Under 30,000km or < 2 Year Old	Between 30,000km and 100,000km	Between 100,000km and 160,000km	Considerations
Carpet Upholstery & Interior	<p>Allow minor scuffing and wear due to normal use</p> <p>Report all stains and damage that has holed the carpet, seat coverings or interior trimming</p>	<p>Allow removable stains, scuffing and wear due to normal use</p> <p>Report all damage that has holed the carpet, seat coverings or interior trimming</p>		<p>Older vehicles will generally have more wear to the interior, this is acceptable as long as it is due to normal use.</p>
Panel and Paint	<p>Chips: Accept up to 3 chips per panel 2mm in diameter</p> <p>Scratches: Accept 1 scratch per panel up to 10mm in length and 1mm wide</p> <p>Dents: Accept 1 dent per panel up to 20mm in diameter that can be PDR'd</p> <p>Report all noticeable previous repairs</p> <p>Report all rust, corrosion and hail damage</p> <p>Accept removable scratches that can be cut and polished</p>	<p>Chips: Accept minor stone chipping which is caused by normal use considering the age and kilometres travelled, accept chips to door edges and body moulds</p> <p>Scratches: Accept 2 scratches per panel up to 25mm in length</p> <p>Dents: Accept 2 dents per panel up to 20mm in diameter that can be PDR'd</p> <p>Report all noticeable sub standard repairs</p> <p>Report all rust, corrosion and hail damage</p> <p>Accept removable scratches that can be cut and polished</p>	<p>Chips: Accept minor stone chipping which is caused by normal use considering the age and kilometres travelled, accept chips to door edges and body moulds</p> <p>Scratches: Accept 3 scratches per panel up to 50mm in length</p> <p>Dents: Accept 3 dents per panel up to 40mm in diameter that can be PDR'd</p> <p>Report all noticeable sub standard repairs</p> <p>Report all rust, corrosion and hail damage</p> <p>Accept removable scratches that can be cut and polished</p>	<p>Older vehicles will generally have more damage to the exterior, this is acceptable as long as it is due to normal use especially stone chipping.</p> <p>Report damage that you feel is excessive which may affect the sale price of the vehicle.</p>

Category	Near New, Under 30,000km or < 2 Year Old	Between 30,000km and 100,000km	Between 100,000km and 160,000km	Considerations
Bumper Bars	<p>Accept removable scratches that can be cut and polished</p> <p>Accept scratches to the underside of the bumper bar that cannot be seen from 2 metres on a 45° angle</p> <p>Report all other damage</p>	<p>Accept paint damage up to a total surface area of 20sqcm</p> <p>Accept shallow dents</p> <p>Accept removable scratches that can be cut and polished</p> <p>Accept scratches to the underside of the bumper bar that cannot be seen from 2 metres on a 45° angle</p> <p>Report all cracked, bent or broken bumper bars</p>	<p>Accept paint damage up to a total surface area of 40sqcm</p> <p>Accept shallow dents</p> <p>Accept removable scratches that can be cut and polished</p> <p>Accept scratches to the underside of the bumper bar that cannot be seen from 2 metres on a 45° angle</p> <p>Report all cracked, bent or broken bumper bars</p>	<p>Report damage that you feel is excessive which may affect the sale price of the vehicle.</p>
Cargo Areas	<p>Accept a reasonable amount of scuffs, small dents and scratches resulting from normal use</p> <p>Report all corrosion</p>	<p>Accept a reasonable amount of scuffs, dents and scratches resulting from normal use</p> <p>Accept minor surface corrosion</p> <p>Report all deep corrosion, structural damage or excessive denting</p>		<p>Older vehicles will generally have more damage to cargo areas, this is acceptable as long as it is due to normal use.</p> <p>Report damage that you feel is excessive which may affect the sale price of the vehicle.</p>

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Equipment & Servicing	<ul style="list-style-type: none"> • Report equipment with noticeable damage • Report missing equipment such as tools and jack • Select appropriate keys and remote fields as yes or no – Fault List Missing Spare Key/Remote • Select appropriate service history fields as yes or no, full, part or none – Fault List Missing Books 			