



## 5 Year/62,500 Kilometre Service Plan Program

# Model Year 2020 XV

Wouldn't it be great to pay for your scheduled servicing costs in advance? With a Subaru Service Plan you can.

Subaru Service Plans allow you to pay upfront for the first 5 years of standard scheduled services<sup>1</sup>. Simply purchase a 5 Year Service Plan at the same time as your new vehicle to help you enjoy worry-free Subaru motoring.

Subaru Service Plans are only available at participating Subaru retailers.

**The recommended scheduled service interval for 2020 Subaru XV models is every 12,500 kilometres or 12 months, whichever occurs first.**

Scheduled Service Intervals <sup>2</sup>	XV 2.0i AWD, 2.0i-L AWD, 2.0i Premium AWD, 2.0i-S AWD and Hybrid AWD CVT <sup>3</sup>
1 Month Health Check and Chat	Free
'A' Service 12,500kms or 12months	\$350.25
'B' Service 25,000kms or 24months	\$588.31
'C' Service 37,500kms or 36months	\$354.83
'D' Service 50,000kms or 48months	\$784.77
'E' Service 62,500kms or 60months	\$354.86
<b>Total 5 Year Service Plan Price (including GST)</b>	<b>\$2,433.02</b>

The above quoted 5 Year Service Plan price is applicable to Model Year 2020 Subaru XV models purchased on or after 1 January 2019. Service Plan price includes GST, is valid until 31/03/2021 and is subject to change after this date without notice. For the current pricing and full terms and conditions please refer to [subaru.com.au/service/plans](http://subaru.com.au/service/plans) or call Subaru Australia's Customer Relations on 1800 22 66 43.

1. Conditions Apply: Service Plans can only be purchased at time of you buying your new Subaru. Service Plan covers Scheduled Services A to E as set out in the vehicle's Warranty and Service Handbook. Scheduled Services include all labour and supplies charges plus replacement parts, oils, fluids and checks carried out under 'normal driving conditions' for 5 years or 62,500 kilometres, whichever occurs first. Normal wear and tear items and other exclusions apply. Scheduled service must be conducted by a participating authorised Subaru retailer. 2. The first five (5) standard scheduled services are covered under the Subaru 5 Year Service Plan Program (not counting the 1 Month Health Check and Chat). No claims are permitted beyond 63 months/65,500 (whichever occurs first). 3. Prices includes GST.



**SUBARU**

*Confidence in Motion*



no one  
does service like  
**we do**

### Service Plans include the following benefits:

- Complimentary 3 Year Roadside Assist<sup>1</sup>
- **FREE** service hire vehicles for your scheduled services covered under the Plan<sup>2</sup>
- All servicing is conducted by factory-trained, qualified technicians who are backed up by Subaru Australia's technical support team
- Subaru Service Centres only use Genuine Subaru Parts which are designed, tested and manufactured to the factory's exacting standards
- Subaru Service Centres use the very latest Subaru-specific diagnostic equipment and specialty tools
- Service Plans are fully transferable to any future owners of your Subaru

### Why do service prices change from service to service?

Every scheduled service is different and that means that the Capped Price of your scheduled service may vary from one service to the next. Individual parts and vehicle systems are affected differently, depending on the distance travelled, time in use and driving conditions. For some scheduled services, additional parts have to be inspected and/or replaced and a longer period of time is spent by our factory-trained technicians to complete the service. Your Subaru Service Advisor will explain what will be performed during each scheduled service and why, but rest assured that each of these standard scheduled services are covered by the Service Plan.

### Why aren't all services the same?

Everyone's driving habits are different – from city start-stop driving to highway driving – and therefore so are the service requirements for your Subaru. Your service requirements may vary from the scheduled service intervals as set out in your vehicle's Warranty and Service Handbook. If any additional work is required over and above the standard scheduled service, your Service Advisor will of course seek your approval before any additional work is performed.

### Why is regular servicing important?

It's not only the distance travelled that determines when you need to have your Subaru serviced. In fact, vehicles that are used for regular short, stop-start trips, such as city driving, are often more at risk of premature engine and battery wear as the engine may be working harder. Other fluids in your car, such as brake and transmission fluids, can also deteriorate over time. So to help preserve and maintain the Performance, Safety and Retained Value of your 2020 Subaru XV, make sure you follow the recommend service intervals, be it every 6 months or 12,500 kilometres, whichever comes first.

### Why use Genuine Subaru Service?

When it comes to servicing your Subaru there are plenty of choices, but only one knows your Subaru inside out. It took some of the finest minds in Japan to build this incredible vehicle so don't just let anyone tinker with it. Entrust it to a Subaru trained professional.

### Your Subaru Service Centre

- Has factory-trained, qualified technicians who are backed up by Subaru Australia's technical support team
- Uses the very latest Subaru-specific diagnostic equipment and specialty tools
- Only uses Genuine Subaru Parts which are designed, tested and manufactured to the factory's exacting standards

You'll also have the reassurance of a full Subaru service history to further help safeguard the ongoing value of your investment.

Subaru Service Plans are only available at participating Subaru retailers.

1. Eligible customers are those retail and novated lease customers who purchase a Subaru 5 Year Service Plan with their new Subaru on or after 1 March 2020. Customers must provide a valid phone number and residential address, as well as date of birth. Fleet, Government and Rental companies are excluded. 2. When your standard scheduled service is booked at least 14 days in advance and subject to service hire vehicle availability.



**SUBARU**

*Confidence in Motion*